



Alain BRISY

Alain is a senior consultant and manager. He is used to perform missions in different management, consulting and audit positions such as Business Unit manager, Program Director, Sr Business Consultant, Expert or Sr Auditor, in a broad variety of business domains, in the private sector, (telecom, energy, finance or other industry) and in the public sector, at different political levels: Regional, Community, Federal and International public sector.

During these missions Alain lead various teams to deliver large projects or analyse, improve & implement critical management processes for local and international organisations.

Over the years, he has worked in various sensitive and multicultural environments for large organisations such as the European Commission, European Investment Bank, Eurocontrol, various Belgian public services (Justice, Finance, Internal Affairs, Economy, etc), Coca-Cola HQ, Arco Chemicals HQ or Fina HQ. In these missions, he had to put in place and manage multi-national/multi-location teams, mainly in Greece, Poland, France, Luxembourg and Belgium.

Alain also developed activities and expertise in Service Management, Global Business Continuity and Critical Business Processes.

Alain always focuses on keeping the delicate balance between the divergent interests existing in programs, dealing with all aspects. He bridges the gap between the business and technical worlds and is always focused on the final business goals and preservation.

Expertise

| | (since) |
|--|---------|
| • ICT expertise (civil & judiciary) | 2010 |
| • CobiT Auditor | 2009 |
| • Business Consultant | 2000 |
| • Service management processes : implementation / improvement | 2005 |
| • Business continuity & Risk management | 2007 |
| • Critical Business Processes | 1998 |
| • Enterprise Knowledge management (Knowledge, Documents, Contents) | 1989 |
| • People management (selection, coaching/management of teams up to 70 persons) | 2003 |
| • Organisation & Business Unit management | 2007 |
| • Business development / Customer Relationship management | 2005 |
| • Management in international, multilingual and multicultural environments | 2003 |
| • ICT consulting | 1989 |

Professional summary

ACTIVITIES

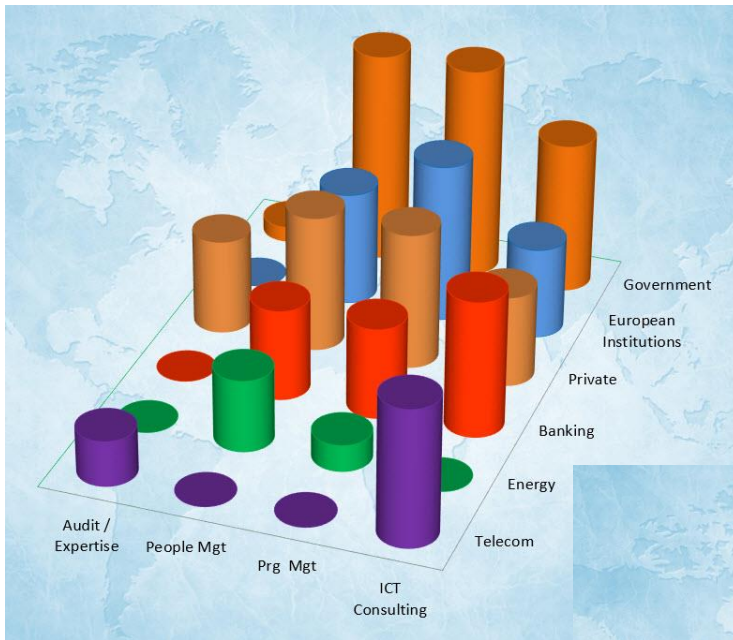


Figure 1 (Based on missions since 2003)

SKILLS

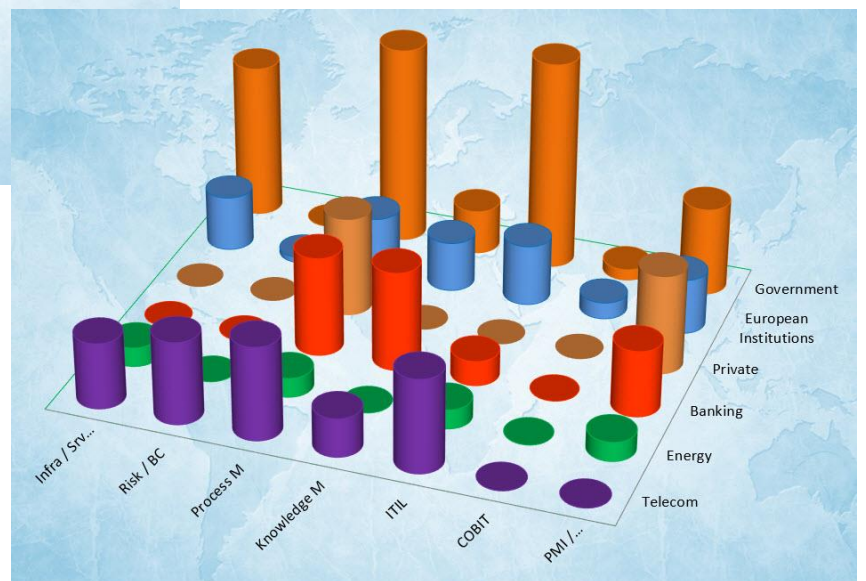


Figure 2 (Based on missions since 2003)

| Management Skills | since |
|--|-------|
| Programme Management | 2000 |
| Project Management | 2004 |
| Leadership | 2000 |
| Negotiation | 2001 |
| HR People management | 2001 |
| Targeted Interviewing HR | 2002 |
| Business Skills & Methodologies | |
| Risk Management (CRISC) | 2000 |
| Service Management (ITIL) | 2004 |
| Business Continuity | 2000 |
| Sourcing | 2001 |
| ICT Strategy & Governance (TOGAF, COBIT, CMMI) | 2001 |
| Information & Knowledge mgt | 1989 |

| Certifications | |
|---------------------------------------|--|
| CRISC | 2011 |
| ITIL | 2004 |
| PMI | 2000 |
| TOGAF | 2010 |
| Languages | |
| French | Mother tongue |
| English | Excellent knowledge (understanding, speaking, writing) |
| Dutch | Very good understanding, good writing and average speaking |
| Clearance | |
| Security NATO clearance, Secret level | |

For more detail on professional experience track, please send a request to alain.brisy@abyconsult.eu.





CV annex - detailed information

Professional Experiences

Main professional experiences since 2003

| | | |
|-------------------|--|-------------------|
| Experience | <u>Civil ICT expertises</u> | 10/2014 – 12/2014 |
| Profile | ICT expert, Executive Management consultant | |
| Company | Under NDA (with ICT Control) | |
| Scope | Civil ICT expertise mission | |
| Experience | <u>Service Management advisory</u> | 02/2014 – 10/2014 |
| Profile | Senior Management consultant, Executive consultant | |
| Company | Public Federal Service Economy (with NAXOS IT) | |
| Scope | Assistance in Call For Tender design; | |
| Experience | <u>Contract & Vendor Management</u> | 09/2013 – 2014 |
| Profile | Executive consultant | |
| Company | TANGO sa (Luxembourg) | |
| Scope | Contract standardisation, review and negotiation | |
| Experience | <u>Security management</u> | 09/2013 – 2014 |
| Profile | Executive & Security consultant | |
| Company | TANGO sa (Luxembourg) | |
| Scope | Set-up of a dedicated security team. Setup & improve Security & critical processes | |
| Experience | <u>Service management and Business Continuity management</u> | 01/2012 – 2014 |
| Profile | Service Management & BCP consultant | |
| Company | TANGO sa (Luxembourg) (with ITSM Consult) | |
| Scope | Business Continuity & Service Management set-up and management advisory | |
| Experience | <u>COBIT Processes audit</u> | 09/2011 – 12/2011 |
| Profile | ICT expert, Senior CobIT auditor | |
| Company | Public belgian organisation (with ICT Control) | |
| Scope | ICT COBIT processes audit | |
| Experience | <u>Civil ICT expertise</u> | 5/2011 – present |
| Profile | ICT expert, Executive Management consultant | |
| Company | Under NDA (with ICT Control) | |
| Scope | Civil ICT expertise mission; | |

| | | |
|-------------------|--|-------------------|
| Experience | <u>IT Processes audit</u> | 10/2010 – 1/2011 |
| Profile | ICT expert, Executive Management consultant | |
| Company | PFS web (with ICT Control) | |
| Scope | ICT processes audit | |
| Experience | <u>Service Management advisory</u> | 10/2010 – 10/2014 |
| Profile | Senior Management consultant, Executive consultant | |
| Company | Public Federal Service Economy (with NAXOS IT) | |
| Scope | Design with the ICT management of a service management framework; Assistance and coaching with the implementation; | |
| Experience | <u>Governance advisory</u> | 8/2010 – 3/2011 |
| Profile | ICT expert, Senior Management consultant | |
| Company | SNCB Holding – SYNTIGO (with ICT Control) | |
| Scope | Assist the customer in building a governance framework for large scale implementation project; | |
| Experience | <u>Business Development</u> | 12/2010 – present |
| Profile | Managing Director - Founder | |
| Company | ABY Consult sprl/bvba | |
| Scope | Company foundation, Business Development, Customer relationship development; Management consulting, IT Governance, Enterprise Knowledge management | |
| Experience | <u>Business Development & ICT consulting</u> | 7/2009 – 12/2010 |
| Profile | ICT expert, Senior Management Consultant | |
| Company | “ABY Consult” (Complementary Self-employed activity) | |
| Scope | Business Development, Customer relationship development; Management consulting, IT Governance, Enterprise Knowledge management | |
| Experience | <u>Large & International Projects Business Unit</u> | 3/2007 – 3/2010 |
| Profile | Program Director & Business Unit Manager (Reporting to Belux CEO) | |
| Company | SA BULL NV (Belgium & Luxembourg) | |
| Scope | Global Projects Direction & Customer relationship development; Definition of strategic orientation for the Business Unit & service bid coordination; Global Project Management Office (PMO). ISO 9000-2008 frameworks redesign Service management processes implementation and improvement, People Management. | |
| Experience | <u>SIBELGA outsourcing program</u> | 12/2008 – 6/2009 |
| Profile | Program Director | |
| Customer | SIBELGA | |
| Scope | Program Direction & Customer relationship. Bid management and setup phase for an outsourcing program for the back office infrastructure and applications. One of the main objective was to assist the customer to improve the service management by implementing ITIL processes to support business activities | |



| | | |
|-------------------------------|--|-------------------|
| Experience | <u>Belgian SPF's (Finance, Internal affairs, Justice)</u> | 8/2008 – 12/2008 |
| Profile | Program Director | |
| Customer | Several Belgian public services | |
| Scope | Program Direction & Customer relationship for the different on-going projects. | |
| Experience | <u>ITSM – Application Management – Application Support</u> | 5/2007 – 7/2008 |
| Profile | Program Director (Reporting to European Affairs General Manager) | |
| Customer | DG TAXUD | |
| Location | Greece, Poland, Belgium & Luxembourg | |
| Scope & Activities | <p>Program Direction & Customer relationship.</p> <p>Implementation of multinational teams of 70 people cross Europe (Athens, Warsaw, Luxembourg & Brussels) to provide application management & support to all EU-Member States.</p> <p>Lead the setup of service management processes to support the application management activity and the support teams (1st and 2nd level). Several ITIL processes were implemented to follow measure and control the support activities provided to EU Member States.</p> | |
| Experience | <u>SPF Justice central architecture, infrastructure and services</u> | 10/2005 – 5/2007 |
| Profile | Program Director & Account Manager (Reporting to Belux CEO) | |
| Customer | SPF Justice | |
| Scope | <p>Manage with domain experts the different projects in place (Infrastructure, Collaborative environment, Portal). Manage migration plan for up to 20000 internal/external users.</p> <p>Initiate ITIL awareness at management level and assist the customer to improve internal and external service management by implementing ITIL processes</p> | |
| Experience | <u>Agency wide CDMS (Content & Document Management System)</u> | 01/2005 – 09/2005 |
| Profile | Bid / Project Manager | |
| Customer | EUROCONTROL, Multinational Institution | |
| Location | Belgium, Netherland, Luxembourg, France | |
| Scope | <p>Design of the global solution for the core system and plan the architecture for the future agency wide deployment for up to 3000 internal users across 8 countries & 20000 external users across 34 countries. Analyse & make recommendations for infrastructure evolution to support the new Agency applications. Manage implementation of the core CDMS solution deployed in 2006</p> | |



| | | |
|-------------------|--|-------------|
| Experience | <u>Bank wide CDMS (Content & Document Management System)</u> | 2003 – 2004 |
| Profile | Bid / Project Manager | |
| Customer | BEI – EIB (European Investment Bank) | |
| Location | Belgium, Netherland, Luxembourg, France | |
| Scope | Several projects inside the bank: CDMS Migration design and execution, CDMS Training design, CDMS support organization based on ITIL processes. “Serapis” (internal operational application) training design and delivery to the whole EIB Operations directorates (600 persons) | |

For information concerning experiences before 2003, please contact “alain.brisy@abyconsult.eu”.

Management Skills

- **Project Management** Certification; IPMA, PMI Brussels 2000
- **Leadership** and team management; Cranfield University, UK & Unisys University 2000
- **Negotiation** Training; Unisys University, Brussels, BE 2001
- **HR** People management; Unisys University, Brussels, BE 2001
- **Targeted Interviewing** HR Training; Unisys University, Brussels, BE 2002

Business Skills & Methodologies

- **CRISC**, ISACA certification for Risk Management 2011
- **TOGAF** 8-9, Enterprise Architecture ; Solvay Brussels School, Brussels, BE 2010
Certification TOGAF 8
- **COBIT**, ITIL, Project Management (**PMI & Prince 2**), **Quality** processes, **CMMI**
- **ITIL** Certification; OPSYS ISEB, Brussels, BE 2004
- **CDIA** Training (Certified Document Imaging Architect); The Rheinier Group, Brussels, BE 2000
- Hummingbird suite Consultancy and Administration Training; Hummingbird, Ljubljana, Slovenia 2003
- Fulcrum Training (Implementation & Administration); Fulcrum, Paris, FR 1993
- Lotus Notes Training (Implementation & Administration); IBM, La Hulpe, BE 1992

Certifications

- CRISC – ISACA
- Project Management – PMI
- Service Management – ITIL
- Enterprise Architecture – TOGAF 8

Languages

- **French** : Mother language
- **English** : Excellent knowledge (understanding, speaking, writing)
- **Dutch**: Very good understanding, good writing and average speaking

Education

- Graduate in Information management; Technical State Institute, Brussels 1989
- Candidate in Agronomical Sciences; Faculty of Agronomical Sciences, Gembloux 1986

Clearance

Security clearance; NATO security clearance: secret level

valid from 9/2009 to 9/2014

